

II Semester M.Com. Degree Examination, June/July 2014 (Semester Scheme) (2007-08 Scheme) (NS) COMMERCE

Paper - 2.1 : Human Resource Management

Time: 3 Hours Max. Marks: 80

SECTION - A

1. Answer **any ten** questions.

 $(10 \times 2 = 20)$

- a) What is industrial relations?
- b) What is societal HRM?
- c) State two functions of HRM.
- d) State two qualities of Human Resource Manager.
- e) What is HRP?
- f) What is Job analysis?
- g) State two differences between Education and training.
- h) State two safety Programmes for employees.
- i) What is job stress?
- j) What is work place Harassment?
- k) Define Human Resource Audit.
- I) Define Ethics in Human Resource.



SECTION - B

Answer any three of the following:

 $(3 \times 5 = 15)$

- 2. Explain the principles of HRM.
- 3. Explain the challenges faced by company's in recruitment.
- 4. How do you assess the training needs?
- 5. Explain the sources of stress.
- 6. Explain Human Resource activities in organisation you visited.

SECTION - C

Answer any three of the following:

 $(3 \times 15 = 45)$

- 7. Explain the factors affecting HRP.
- 8. Explain the factors considered for job analysis and description.
- 9. 'Right person for right job' Comment.
- 10. Incentives leads to motivation of an employee Discuss.
- 11. Explain the employee safety and health according to Factories Act of 1948.